

PHP TO TRANSITION RADIOLOGY PRECERTIFICATION PROGRAM TO CARE-TO-CARE

Beginning April 1, 2019, PHP will transition our radiology precertification program to Care-to-Care's Imaging Excellence Program.

In our continuing efforts to improve the health and well-being of our members, PHP is pleased to announce a new Imaging Excellence Program. This program will use evidence-based clinical criteria and is staffed by Board-Certified Physicians who are available to assist providers in determining the most appropriate use of advanced imaging and nuclear cardiology studies.

We have selected Care-to-Care, a benefits management company, to assist with this initiative. Their program will allow PHP to work collaboratively with you to address the current quality and cost challenges associated with diagnostic imaging. Altogether, we will help safeguard appropriate use of advanced imaging and nuclear cardiology studies while also making clinical consultation available to all providers who serve our members.

New Prior Authorization Requirements:

Effective April 1, 2019, referring physicians are required to obtain prior-authorization from Care-to-Care for the following outpatient diagnostic imaging studies (i.e. not provided in an emergency room, observation or inpatient setting):

MRI
MRA
CT
CTA
3D Imaging

PET
PET/CT
Nuclear Cardiology
Nuclear Medicine

Continued ->

Please route to:

- Physician
- Office Manager
- Nurse
- Billing Department

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CARE-TO-CARE CONTINUED

To request a prior-authorization, you must contact Care-to-Care before scheduling a PHP member for any of the services noted above. Care-to-Care will accept prior-authorization requests submissions by web, phone, or fax. More details regarding this process will be forthcoming.

IMPORTANT NOTE: If these imaging services are submitted to PHP for payment without prior-authorization on file with Care-to-Care for dates of service on or after April 1, 2019, they will be DENIED, regardless of medical necessity. Retroactive preauthorizations will not be granted under this program.

Imaging Criteria and Resources are Available for Review:

For your convenience, you may view Care-to-Care's Imaging Criteria or download a copy of their Prior-Authorization Request Form on-line by visiting their website at caretocare.com

You will be sent additional correspondences by PHP on or around March 1, 2019, which will include specific links to a prior-authorization portal, call-in number, and fax line for future reference. Training materials will also be included, such as a list of frequently asked questions and a list of CPT codes that will require prior-authorization in support of this program.

We look forward to working with you as we work to better ensure your patients, our members, appropriate use of high quality advanced imaging service!

WE'VE MOVED

Please make note of our new address and update your records.

PHP
1700 Magnavox Way, Suite 201
Fort Wayne, IN 46804

Our phone numbers and extensions remain the same. We look forward to seeing you in our new offices!



WE'D LIKE TO HEAR FROM YOU

PHP strives to keep providers up-to-date on industry changes and regulations. We'd also like to be a resource in addressing your medical practice business needs and concerns. Please send suggestions for potential future articles to: providerservices@phpni.com, or call (260) 432-6690, ext. 528.

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