

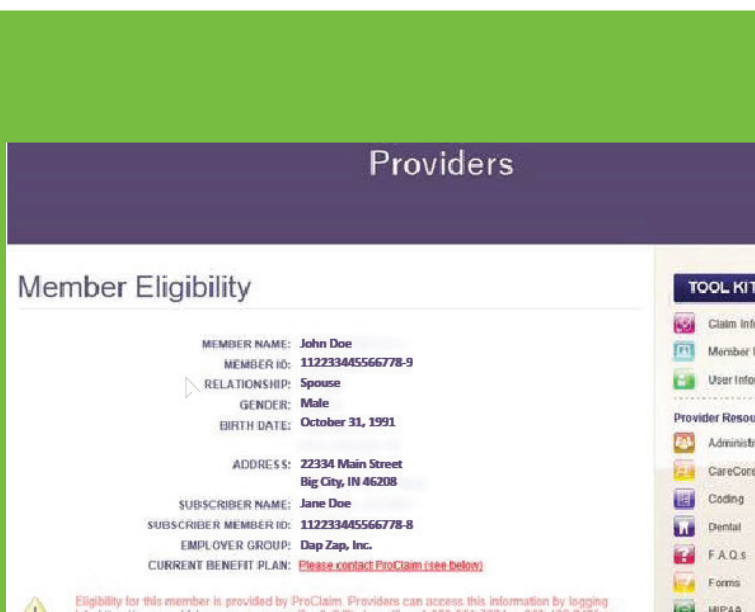
PHP AND PRO-CLAIM PLUS, INC. ON-LINE ELIGIBILITY INQUIRES

On October 1, 2017, PHP merged with Pro-Claim Plus, Inc., which offers self-funded administration services. Our partnership brings together two local business focused on the healthcare of more than 60,000 individuals in northeastern Indiana.

As of October 1st, PHP's self-funded clients transitioned to the Pro-Claim Plus platform. As such you will notice some changes to the PHP provider web portal. The first of these changes is regarding member eligibility. Once you have logged on to the PHP Provider Web-portal you have an option to VIEW MEMBER ELIGIBILITY. This can be done by entering the members first and last name and/or PHP member identification number. If a member is covered under a fully insured PHP product you will receive information regarding the member's current eligibility. However, if you attempt to obtain eligibility for a self-funded client you will receive a message that directs you to login to the URL <https://secure.phiview.com>, and you will be redirect to the Pro-Claim Plus website. To the right is a sample of the message that you will see.

The Pro-Claim Plus website will also be your reference for utilization authorization for self-funded clients.

If you should have any questions regarding this change, please contact PHP's Provider Services Department at (260) 432-6690, ext. 304 or 528. For additional information regarding Pro-Claim Plus visit their website at www.proclaimplus.com or contact their office at (260) 436-9495.




Eligibility for this member is provided by ProClaim. Providers can access this information by logging into <https://secure.phiview.com> or can verify eligibility by calling: 1-800-551-7334 or 260-436-9495 or by faxing 260-436-7235.

BACK

Screen shot from provider web portal at phpni.com

WE'D LIKE TO HEAR FROM YOU

PHP strives to keep providers up-to-date on industry changes and regulations. We'd also like to be a resource in addressing your medical practice business needs and concerns. Please send suggestions for potential future articles to: providerservices@phpni.com, or call (260) 432-6690, ext. 11.

No material may be reproduced in whole or in part from this publication without the express written permission of PHP.