PHP MEMBERS: Care is there when you need it

Around-the-Clock Access to Doctors at Your Convenience

Sick child at 2 a.m?

When illness strikes 24/7 CALL-A-DOC provides access to licensed U.S.-based doctors anytime—from your own home. No need to take an unhappy, irritable child out during the night for treatment of non-emergency issues or for situations when your family doctor is not available.

And, because there is a flat $40 fee per consultation, you’ll avoid costly urgent care or emergency room visit bills.

On the road and not feeling well?

When you leave town 24/7 CALL-A-DOC health care is always a call or click away. From the first symptom, you can access quality health care via telephone or video without disrupting travel plans or business meetings.

Common non-emergency conditions that can be treated:

- Cold and flu symptoms
- Urinary tract infections
- Allergies and sinus problems
- Respiratory infections
- Ear infections
- Acne
- Skin rashes
- Pink eye

Learn more about Get PHP Fit wellness tools at phpni.com

3 Simple steps to prompt care

1. Register
   Online (primary member registers self and/or dependents) at www.247calladoc.com or by calling 1-844-DOC-24HR. The primary member must provide name, date of birth, and member number.

2. Request a Consultation
   Once registered, you may request a video or telephone consultation with a 24/7 CALL-A-DOC doctor.

3. See a Doctor
   A doctor will contact you within the hour (on average, within 15 minutes), to discuss your symptoms and a treatment plan including medication, if necessary. A nurse will also follow up 3-5 days later to see how you are feeling.

There is a flat $40 cost for each consultation.

24/7 CALL-A-DOC is a service, not a plan benefit, therefore the $40 charge will NOT apply to your deductible or out-of-pocket limit.

Online at: www.247calladoc.com
Telephone: 1-844-DOC-24HR


24/7 Call-A-Doc is a service offered as part of PHP’s independent wellness program and is not intended to provide eligibility or benefits under any plan insured or administered by PHP. By choosing to utilize 24/7 Call-A-Doc service, a member understands that the $40 service fee will not apply to deductibles and/or out of pocket limits under any health plan. The 24/7 Call-A-Doc service is not a part of or integrated with, any benefits or terms under a PHP Plan. A member should understand that PHP is simply facilitating access to 24/7 Call-A-Doc and this service should not be considered a health plan sponsored by PHP or any employer.